# The Way Through

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### AGREEMENT FOR SERVICE / INFORMED CONSENT

ntroduction
This Agreement is intended to provide [name of client]
with important information regarding the practices, policies and procedures of
The Way Through- grief and loss services. Any questions or concerns regarding the contents of this
Agreement should be discussed prior to signing it.

# Risks and Benefits of Therapy/Grief Counseling

Participating in therapy may result in a number of benefits to client, including, but not limited to, reduced stress and anxiety, a decrease in negative thoughts and self-sabotaging behaviors, improved interpersonal relationships, increased comfort in social, work, and family settings, increased capacity for intimacy, and increased self-confidence. Such benefits may also require substantial effort on the part of client, including an active participation in the therapeutic process, honesty, and a willingness to change feelings, thoughts and behaviors. There is no guarantee that therapy will yield any or all of the benefits listed above.

Participating in therapy may also involve some discomfort, including remembering and discussing unpleasant events, feelings and experiences. The process may evoke strong feelings of sadness, anger, fear, etc. There may be times in which Therapist will challenge client's perceptions and assumptions, and offer different perspectives. The issues presented by client may result in unintended outcomes, including changes in personal relationships. Client should be aware that any decision on the status of his/her personal relationships is the responsibility of client.

During the therapeutic process, many clients find that they feel worse before they feel better. This is generally a normal course of events. Personal growth and change may be easy and swift at times, but may also be slow and frustrating. Client should address any concerns he/she has regarding his/her progress in therapy with Therapist.

#### **Professional Consultation**

Professional consultation is an important component of a healthy psychotherapy practice. As such, Therapist regularly participates in clinical, ethical, and legal consultation with appropriate professionals. During such consultations, Therapist will not reveal any personally identifying information regarding client.

## **Records and Record Keeping**

Therapist may take notes during session, and will also produce other notes and records regarding Client's treatment. These notes constitute Therapist's clinical and business records, which by law, Therapist is required to maintain. Such records are the sole property of Therapist. Therapist will not alter his/her normal record keeping process at the request of any client. Should client

request a copy of Therapist's records, such a request must be made in writing. Therapist reserves the right, under California law, to provide client with a treatment summary in lieu of actual records. Therapist also reserves the right to refuse to produce a copy of the record under certain circumstances, but may, as requested, provide a copy of the record to another treating health care provider. Therapist will maintain clients' records for ten years following termination of therapy. However, after ten years, clients' records will be destroyed in a manner that preserves clients confidentiality.

#### Confidentiality

The information disclosed by client is generally confidential and will not be released to any third party without written authorization from client, except where required or permitted by law. Exceptions to confidentiality, include, but are not limited to, reporting child, elder and dependent adult abuse, when a patient makes a serious threat of violence towards a reasonably identifiable victim, or when a patient is dangerous to him/herself or the person or property of another.

## **Psychotherapist-Client Privilege**

The information disclosed by client, as well as any records created, is subject to the psychotherapist-client privilege. The psychotherapist-patient privilege results from the special relationship between Therapist and client in the eyes of the law. It is akin to the attorney-client privilege or the doctor-patient privilege. Typically, the client is the holder of the psychotherapist-client privilege. If Therapist received a subpoena for records, deposition testimony, or testimony in a court of law, Therapist will assert the psychotherapist-client privilege on client's behalf until instructed, in writing, to do otherwise by client or client's representative.

#### **Fee and Fee Arrangements**

The usual and customary fee for service is \_\_\_\_\_\_ per 50-minute session. Sessions longer than 50-minutes are charged for the additional time pro rata. Therapist reserves the right to periodically adjust this fee. Client will be notified of any fee adjustment in advance. From time-to-time, Therapist may engage in telephone contact with Client for purposes other than scheduling sessions. Client is responsible for payment of the agreed upon fee (on a pro rata basis) for any telephone calls longer than ten minutes. In addition, from time-to-time, Therapist may engage in telephone contact with third parties at Client's request and with Client's advance written authorization. Client is responsible for payment of the agreed upon fee (on a pro rata basis) for any telephone calls longer than ten minutes.

\* Clients are expected to pay for services at the time services are rendered. Therapist accepts cash, checks and money orders

#### Insurance

Patient is responsible for any and all fees not reimbursed by his/her insurance company, managed care organization, or any other third-party payor. Patient is responsible for verifying and understanding the limits of his/her coverage, as well as his/her co-payments and deductibles. Therapist is a contracted provider with the following companies: Beacon Health Strategies, Medi-Cal, Partnership HealthPlan of California, Optum Behavioral Health, Sutter Health Plus, United Behavioral Health, and has agreed to a specified fee. If Patient intends to use benefits of his/her health insurance policy, Patient agrees to inform Therapist in advance.

If you fail to cancel a scheduled appointment, we cannot use this time for another client and you will be billed for the entire cost of your missed appointment. A full session fee is charged for missed appointments or cancellations with less than a 24-hour notice unless it is due to illness or an emergency. A bill will be mailed directly to all clients who do not show up for, or cancel an appointment. Thank you for your consideration regarding this important matter.		
Client's signature/parent for child under 18)	Date	
Acknowledgement		
By signing below, client acknowledges that he/she has revieterms and conditions of this Agreement. Client has discussed Therapist, and has had any questions with regard to its term Client's satisfaction. Client agrees to abide by the terms and consents to participate in psychotherapy with Therapist. M Therapist free and harmless from any claims, demands, or scomplications whatsoever, save negligence, that may result	ed such terms and conditions with ms and conditions answered to d conditions of this Agreement and loreover, client agrees to hold suits for damages from any injury or	
Client's Name (please print)		
Signature of Client/ parent of child under 18 years old	 Date	
Acknowledgement of Receipt of Notice of Privacy Practice	es	

By signing below, you acknowledge receipt of Notice of Privacy Practices that I have given to you. It provides information about how I may use and disclose your protected health information. I encourage

you to read it in full. If you have any questions please let me know.

Signature of Client/parent of child under 18 years old

**Cancellation Policy**